

# ***GYNESCOPE SPECIALIST HOSPITAL***

*Gynescop Street, Rukpakmulusi New Layout*

*By Diplomat Assembly Church*

*Off Air force Base/Eliozu Expressway,*

*Port Harcourt.*

*08166593030/08122689120*

**Dear Client,**

Thank you for using our services. In order to help us serve you better, please carefully read through the following information.

Following your enquiry at Gynescop Specialist Hospital, you will be scheduled on appointment to see a doctor for your initial consultation. You will be informed to register with the clinic and pay a consultation fee. This fee is renewable every 3 months and receipt issued to you as evidence of payment. The nurses would obtain your baseline data (vital signs, weight and height) after which you have a consultation with the doctor.

Following the consultation, you will be required to carry out some investigations (Anti- Mullerian Hormone test, Hormone profile, Thyroid function test, Infection screening for you and your partner, baseline scan, and semen analysis for your partner). Then you will be scheduled for an appointment for a review consultation. It is important that the blood investigations are done before your next appointment with the doctor for an informed decision.

Please note that your baseline scan and your partner's semen analysis may be carried out on the day of review consultation if it wasn't done on the day of consultation. Your partner may produce his semen sample from home (if you reside within Port Harcourt) after abstaining for 2 – 5 days but not more than 7 days but please ensure that the sample gets to the clinic within 1 hour of production.

Following the review consultation, you will be scheduled for treatment and given a bill for the total cost of treatment. And at commencement of treatment, you will be required to sign a consent form in agreement to treatment plan.

One of our nurses will teach you how to administer your injections in preparation for the treatment.

### **Schedule of payment for IVF services.**

We will expect full payment of all services before the services is rendered.

However, the treatment fee can be made in one or two instalments.

- First Instalments: 75% or above before the commencement of the first injection (Buserelin/Zoladex).
- Second Instalments: Before commencing the second stage of treatment (Stimulation of the ovaries or endometrial preparation).

**Please Note:** There will be a surcharge on returned cheques.

### **Third Party Payment.**

In situations where there is the involvement of a third party, i.e. a sponsor or your company, who has agreed to bear the cost of your treatment, it is important to note that full payment **MUST** be made before commencement of treatment.

### **Refund Policy**

A treatment cycle includes all the events in cycle monitoring viz: Down regulation, Stimulation and Endometrial preparation scans, Egg collection, Sperm preparation and Embryo transfer.

In the event that a treatment cycle is terminated by the client before commencement of injections, an administrative/consumables/media fee of 10% is charged.

Upon commencement of treatment and before the phase of ovarian stimulation for client and/or egg donor, 50% of the amount already paid is refunded.

Once the ovarian stimulation procedure has commenced, there are no refunds even if no eggs are collected. However, clients whose treatment cycles are cancelled following poor ovarian response will be eligible for a refund of their embryo transfer fee.

Sometimes clients pay for procedures such as Embryo freezing and surgical sperm collection which are subsequently not necessary; such clients are entitled to a full refund of the cost of the above mentioned procedures.

Thank you for choosing Gynoscope Specialist Hospital.